

„PAPAPOSTOLU“ LTD

QUALITY POLICY

PAPAPOSTOLU LTD senior management declares and have personal commitment and responsibility to implement the following Quality Policy:

- Continuous improvement of the Quality Management System (QMS), improving the quality of delivered medical devices and relevant services, in the scope of QMS implementation and organisational context;
- Achievement of strategic quality objectives, which set the basic framework of the specific measurable quality objectives;
- Complete satisfaction of the needs and expectations of customers and stakeholders;
- Achieving a high level of competitiveness of "PAPAPOSTOLU" EOOD, by providing innovative and accessible services to customers;
- Compliance with all Bulgarian and European laws, regulations and international standards applicable to the company's products and services, as well as obligations under contracts with customers;
- Selection, training and development of human resources to achieve best results.

Company senior management has the responsibility to require all employees to be well acquainted with the requirements of Quality Management System documents, and to control their implementation.

Opportunities for improvement will be continuously seized and monitored using metrics for measurable quality objectives and defined process metrics.

This policy will be subject to annual review by the senior management for its suitability and is published on the company's website to be accessible to interested parties.

Date: 03.01.2024

General Manager

/ Kalliopi Kapousizi

